

**PUBLIC UTILITY DISTRICT NO.1
OF
JEFFERSON COUNTY**

RESOLUTION NO. 2019-16

A RESOLUTION of the Board of Commissioners of Public Utility District No. 1 of Jefferson County, Washington (PUD), approving Customer Service Policies for the PUD.

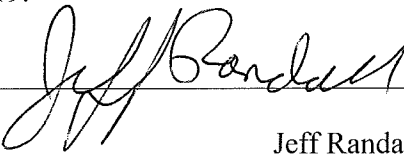
WHEREAS, it is the mission of the PUD and its staff to deliver to the ratepayers of Jefferson County reliable electric, water, septic and wholesale telecommunications services in a cost effective, sustainable, and customer driven manner; and

WHEREAS, Jefferson County PUD seeks to provide great service, makes financially sound decisions, and reflects community values in both day to day operations as well as in planning for the long-term future; and

WHEREAS, The Board of Commissioners of Jefferson County PUD establishes policies for the PUD, and staff has recommended that the proposed Customer Service Policies will assist the PUD in meeting its customer service goals by approving these policies.

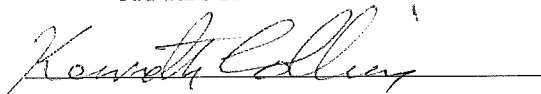
NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of Public Utility District No. 1 of Jefferson County, Washington that the District adopts the referenced Customer Service Policies presented to it on the undersigned date. These Customer Service Policies specifically supersede the following policies of the PUD: (1) the general provisions in the Electric Service Regulation – Section 8, and the 2011 Water System Plan – Section 3; and (2) the Electric Service Regulations, Exhibit B – Schedule of Deposits and Charges. The Customer Service Policies may be updated from time to time by staff.

ADOPTED at a regular meeting of the Board of Commissioners of Public Utility District No. 1 of Jefferson County, this 21st day of May 2019.



Jeff Randall, President

ATTEST:



Kenneth Collins, Secretary

Dan Toepper, Vice President